

Dear Members

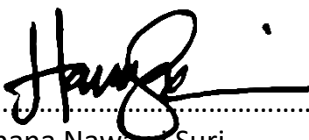
## Notice of 21<sup>st</sup> Annual General Meeting (AGM)

NOTICE IS HEREBY GIVEN that the 21st AGM of CCAM will be held on Wednesday, 23 September 2020 at 3.00pm. The AGM will be held on a virtual format via Zoom Meetings. The participation link will be sent to you upon registration.

### AGENDA

<u>Time</u>	<u>Agenda</u>
2:30pm	Registration Begins
3:00pm	To receive the President's Address <b>By Mr Raymond Devadass, President 2019-2021</b>
3:05pm	To confirm the Minutes of the 20th AGM held on 29 <sup>th</sup> April 2019. <b>Presented by Ms. Norhana Nawawi Suri, Honorary Secretary</b>
3:15pm	To receive the Report from the Secretariat on the activities of the Association. <b>Presented by Kenneth Rodrigues- Executive Director</b>
3:35pm	To approve the Audited Financial Statements for the financial year ended 31 <sup>st</sup> December 2019. <b>Presented by Mr. Pamesh Kuma A/L Selvaraj, Hon. Treasurer</b>
3:50pm	To re-appoint Messrs. Selva & Associates as the Auditors of the Association until the conclusion of the next AGM to authorise the CCAM Committee to fix their remuneration.
3:55pm	To transact any other business of which due notice shall be given in accordance with the Constitution.

By the Order of the Committee  
Contact Centre Association Malaysia



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Norhana Nawawi Suri  
Hon. Secretary 2019-2021