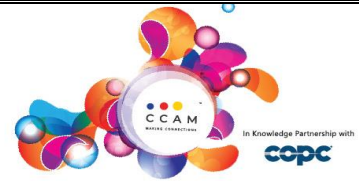


2020 INDUSTRY EXCELLENCE AWARDS



ENTRY FORM INDIVIDUAL AWARDS CATEGORY

(WRITE IN BLOCK LETTERS): 1 ENTRY FORM = 1 NOMINEE

Nominee's details			
Full name:			
Designation:		Email:	
Office tel. (DL):		HP:	
Company name:			
Address:			
Liaison (name):		HP:	
Liaison (email):		Fax no.:	
Invoice attention to:		Email:	
H.O.D (name):		HP:	
H.O.D (email):		Fax no.:	

Individual Awards – RM350.00 per entry+ 6% SST (Please tick (√))			
Under 100 seats		Over 100 seats	
	Best Contact Centre Professional		Best Contact Centre Professional
	Best Contact Centre Team Leader		Best Contact Centre Team Leader
	Best Contact Centre Manager		Best Contact Centre Manager

Open			
	Best Head of Contact Centre		Best Contact Centre Quality Assurance Specialist
	Best Contact Centre Trainer		Best Contact Centre Sales Professional
	Best Contact Centre Workforce Management		Best Contact Centre Support Professional

2020 INDUSTRY EXCELLENCE AWARDS



TERMS & CONDITIONS FOR ENTRY

General Requirements

- 1) Candidates must be paid member of the Contact Centre Association of Malaysia
- 2) The Awards entry form and submission of templates must be fully completed or entries will be disqualified.
- 3) The designated liaison of each company shall read and agree to Terms and Conditions for Entry by signing below. Only one (1) Terms and Conditions for Entry form required per company.
- 4) Entry fees are not refundable.

Nomination & Submission requirements

- 1) Nomination template will only be released upon full payment.
- 2) Nomination will be closed as at 5.00pm on the 15th of August failing which such submission will be considered as disqualified.
- 3) There will be strictly no extension on submission timeline.
- 4) No changes in nomination personnel or award category are permitted in any part of the process.
- 5) CCAM reserves the right to disqualify any incomplete or tampered or amended templates.

Judging requirements

- 1) Random conference verification/onsite visit and interview would be conducted when deem required.
- 2) Conference verification/onsite visit and interview is not part of the shortlisting process.
- 3) All schedules would be provided 3 to 5 working days in advance.
- 4) The Award Committee is not obliged to entertain any request of change in time but would be based on best effort.
- 5) All processes must be adhered to without any exception handling to ensure fairness across the process.

Confidentiality of Information and Use of Information

- 1) All judges will sign a non-disclosure agreement (NDA) with CCAM.
- 2) All information submitted in the entry form and templates shall remain the property of CCAM and will be governed by the NDA signed between CCAM and the Judges.
- 3) CCAM reserves the right to use the information provided in the entry form and submission template for press release purposes.

ACCEPTANCE

We have read the contents of this Terms & Conditions for Entry, and hereby confirm our agreement to abide by the Terms & Conditions for Entry as stated above.

Nominee's Signature:	Name & Signature of Immediate Superior	Company chop	Date